AutomataCore Labs

AUTOMATACORE PRODUCT

FIELD SERVICE MANAGER

Simple on the surface.
Serious underneath.

A focused field-service system for the entire operational loop — without enterprise software getting between your team and the work.

WORK ORDERS

ASSETS

MAINTENANCE

REPORTING

www.automatacore-labs.com

/ THE PROPOSITION

Field service without the software friction

FSM concentrates the daily workflow into a familiar, focused operating environment.

Understand it quickly

Business concepts stay visible: customer, job, technician, service, asset and status.

Run the day

Scheduling and work-order execution are part of one operational story.

Own the operating model

Your data stays with you: a local Excel data file or your own PostgreSQL.

Less distance between the user and the work.

That is where simplicity becomes a competitive advantage.

/ THE OPERATIONAL CORE

The work order is a control center



The screen can stay straightforward because the structure lives underneath.

/ QUIETLY POWERFUL

Structure where it matters. Flexibility where users need it.

CUSTOMERS

Reusable identity and contact context.

TECHNICIANS

Operational assignment and technician types.

SERVICE ITEMS

Descriptions, default effort, cost and sales price.

SITES

Persistent service-location context.

ASSETS

Asset-level operational context.

LOOKUPS & SETTINGS

Central configuration feeds consistent choices.

Strong systems reduce retyping, ambiguity and accidental variation.

/ FROM ACTIVITY TO INSIGHT

The same data supports operations, documentation and management

DASHBOARD

A production view of field-service activity.

PDF JOB SHEET

Turn completed work into customer-facing documentation.

JOB PROFITABILITY

Connect service activity with commercial insight.

COMMERCIAL HISTORY

Preserve a historical view instead of overwriting context.

Enter the operational truth once. Reuse it many ways.

/ QUESTIONS WORTH ASKING

How does another field-service solution compare?

Use these as evaluation questions rather than generic feature checkboxes.



LOCAL-FIRST

Can it operate without making a cloud platform the authoritative store?



CLARITY

How many screens does it take to understand one job?



INSPECTABILITY

Can power users understand how the workflow and data fit together?



ASSET CONTEXT

Does today's work connect to sites, assets and maintenance?



EVOLUTION

Can storage architecture change without discarding IDs and history?



ADOPTION

Does the interface work with the user's mental model — or force a new one?

/ THE HIDDEN STRENGTH

A product architecture beneath a familiar surface

FSM 1.1 separates experience, business contracts and storage so the product can evolve deliberately.

USER EXPERIENCE

Dashboard • Work Orders • Dispatch • Map • Customers • Sites • Assets • PM Plans • Technicians

BUSINESS CONTRACTS

Stable IDs • relationships • validation • reusable master data • workflow rules

EXCEL DATA FILE

A separate Excel data file holds all data today; the app itself holds none

POSTGRESQL

Same tables in PostgreSQL: one-click migration keeping IDs, relationships and history

Simple ≠ simplistic.

Keep the workflow close.
Keep the data understandable.
Keep the power.

Serious field-service capability without surrendering clarity to software complexity.

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